PRODUCT ADVISORY

Product:	H2-CTRIO DL205 High Speed Counter Module	**Number:**	PA-H2CTRIO-01
Part No:	H2-CTRIO	**Date Issued:**	7/12/01
		Revision:	Original

Subject: Compatible Software and Firmware Versions to Support H2-CTRIO

Products Affected: D2-240, D2-250, H2-EBC, H2-WPLCx-TD, PC-PGMxx-x, PC-TND-SD, PC-TND-LIVE

Description of Problem: For the H2-CTRIO module to function properly, the following PLC CPU, and/or EBC firmware and programming software versions must be installed.

Solution: **D2-240 CPU:** Install UV-PROM memory chip **version 3.22 or later**; contact AutomationDirect Technical Support at the phone number below for shipment of a free memory chip.

D2-250 CPU: Install F-ROM memory firmware **version 1.56 or later**; download firmware file and firmware upgrade utility from AutomationDirect website at http://ftp.automationdirect.com/firmware/ or contact AutomationDirect Technical Support at the phone number below to receive a Return Authorization for your D2-250 CPU to be upgraded.

H2-EBC: Install F-ROM memory firmware **version 2.1.357 or later**; download firmware file and firmware upgrade utility from Host Engineering website at www.hosteng.com or contact AutomationDirect Technical Support at the phone number below to receive a Return Authorization for your H2-EBC to be upgraded.

PC-PGMxx-xx DirectSoft32 Programming Software: Install DirectSoft32 Programming Software maintenance release **version 3.0c build 71 or later**; download free maintenance release from AutomationDirect website at http://support.automationdirect.com/downloads.html

H2-WPLCx-TD, PC-TND-SD, PC-TND-LIVE: Install the appropriately noted software and WinPLC updates as designated for H2-CTRIO support on the Entivity Think&Do website at www.think&do.com

NOTE: Preliminary Manual included with module at no cost. If you have a H2-CTRIO-M manual on backorder, the final manual will be shipped when it is released.

Please check the Technical Support area of our website (http://support.automationdirect.com) for application programming examples.

Technical Assistance: If you have questions regarding this Product Advisory, please contact us at 770-844-4200 for further assistance.